

Michael Muthig

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Professional career

- 02 / 2021 – today
- Project Management Operational Excellence**
- Agilization of the IT organization & IT cost reductions
 - IT organizational development
 - Takeover of operational IT hotspots (Interim Management)
- 02 / 2021 – today
- Project Management S/4 HANA DB Migration**
- Project Manager for the migration of a SAP landscape to S/4HANA DB
- 12 / 2020 – 01 / 2021
- Management of Project Initialization SAP Migration to Google Cloud**
- As-is analysis of the SAP landscape hosted by an SAP Service Provider
 - Analysis of SAP migration scenario from data center to Google Cloud Platform
 - Creation of project charter, project planning and handover to the customer
- 06 / 2020 – 09 / 2020
- Senior Project Manager for a Storage Migration for a large Hitachi customer project**
- [\(https://mutcon.com/en/referenzen/hitachi/\)](https://mutcon.com/en/referenzen/hitachi/)
- Planning, governance, tracking and controlling the deliverables
 - Adherence to the agreed milestones
 - Stakeholder management & de-escalation in a critical global infrastructure migration project
- 02 / 2020 – 05 / 2020
- Restructuring of the global organization of a global SAP service provider – itelligence AG / NTT DATA**
- [\(https://mutcon.com/en/referenzen/itelligence/\)](https://mutcon.com/en/referenzen/itelligence/)
- Analysis of potential savings in the area of non-billable resources (SG&A) including payback period
 - Development of ideas, concepts and projects according to the hardness model
 - Savings target exceeded by 260% with an average payback period of 6 months

07 / 2019 – 01 / 2020

IT Organizational Development / Interim Management SAP CCoE

(<https://mutcon.com/en/referenzen/denree/>)

- Consulting and support during the reorganization of the IT organization
- Coaching of the CIO of a bio-food retailer with a turnover of approx. 1 billion €
- Securing an SAP implementation project and support of an ITIL project
- Establishment and management of the SAP CCoE organization inc. AMS
- Setup of Project- and Portfolio-Management

06 / 2017 – 06 / 2019

Vice President / Head of GMS Data Center Services

Intelligence AG (www.nttdata-solutions.com)

- Definition and implementation of a new global data center service strategy and implementation of organizational adjustments
- Global responsibility for the technological development and use of innovative technologies and concepts for the delivery of high availability data center services as well as compliance with customer SLA's, incl. P&L responsibility
- Disciplinary responsibility for 160 employees in global teams (EMEA, APAC, Americas)
- Escalation authority for strategic international engagements
- Increased competitiveness through cost reduction and implementation of innovative technologies
- Successful rescue and finalization of a major project
- Successful complete data center migration from old to new data center with minimal impact to customers
- Project planning of a global identity access management project as a basis for global compliant delivery
- Increase of the automation level in the area of data center services
- Project planning for IaaS & Cloud Management Platform (CMP)
- Standardization and harmonization of global monitoring
- AWS & Azure enablement incl. setup of a Hyperscaler CoE in Malaysia
- Global harmonization and standardization of all data centers and data center services including global team building and change management and implementation of a global service catalog

09 / 2016 – 05 / 2017

IT Interim Manager / Project Manager / IT Management Consulting

Michael Muthig IT Management (www.muthig.it)

- Consulting for an international discount grocery store as part of the SAP rollout into 25 countries
 - SAP Application Management SAP Retail, SAP EWM, SAP TM including taking over the leadership of the Consulting AMS team
 - Consulting IT-Management & Industrialization of IT

04 / 2008 – 08 / 2016

CO-CIO / Head of IT-Services

s.Oliver Bernd Freier GmbH & Co. KG (www.soliver.com)

- Responsible for IT operations with approx. 8,500 employees worldwide
- Responsible for multi-million budget
- Disciplinary responsibility for about 100 empl. with 9 direct reports
- Achievements
 - Building complex and highly virtualized system landscapes for SAP and Non-SAP
 - Disciplinary management responsibility for 100 employees with 9 direct reports
 - Set-up of complex highly virtualized system landscapes for SAP and non-SAP
 - Project management for the business project “Omnichannel Services”
 - High stability of IT systems and business services
 - Development of the IT team
 - Reduction of the operational IT-costs
 - Process optimization (ITIL, SLA, Prince2, Scrum, Cobit5)
 - Implementation of end-to-end business process monitoring and reporting
 - Closer integration and global alignment of IT
 - Definition of the digitization strategy and creation of the associated transformation roadmap
 - Project planning and introduction of innovation management in IT

10 / 2006 – 03 / 2008

Principal IT Outsourcing Solutions & Technologies

TDS AG (www.fujitsu.com)

- Analysis of customer requirements
- Development of complex solutions
- Achievements
 - Acquisition of major IT outsourcing orders
 - Design of standardized IT solutions
 - Establishment of product and portfolio management

07 / 1997 – 09 / 2006

CIO

Caritas-Krankenhaus Bad Mergentheim (www.ckbm.de)

- Responsible for operational and strategic IT at the Caritas-Hospital with approx. 1,400 employees
- Provision of SAP Basis and SAP module support
- Project- and program management
- Achievements
 - Structuring the IT department
 - Introduction of various IT systems including SAP implementations
 - Successful project and program management

05 / 1997 – 06 / 1997

SAP Project Manager

TDS teledaten-service GmbH Heilbronn (www.fujitsu.com)

01 / 1989 – 12 / 1997

Owner MC-Computersysteme

Voluntary work

03 / 2015 – 03 / 2017

German Speaking SAP Usergroup

Spokesman for the working group Fasion (www.dsag.de)

11 / 1999 – 10 / 2003

German Speaking SAP Usergroup

Member of the Board (www.dsag.de)

Qualifications

Master of Business Administration (MBA)

Diploma Information Scientist

Change Management Practitioner

Cobit 5 Foundation

ITIL ® v3 Expert Certificate

PRINCE2 Foundation Certificate

SAFe® 5 Agilist

Professional Scrum Master I (PSM I)

Management of Risk - M_o_R Foundation (APMG)

Education

10 / 2002 – 10 / 2004

University Würzburg & Boston University, School of Management

Master of Business Administration (MBA)

09 / 1992 – 02 / 1997

Konstanz University of Applied Science

Diploma Information Scientist

Focus Topics

Strategy: Development and optimization of IT and SAP strategies

IT-Management & Security: Analysis and optimization of IT organizations & processes, organizational development and digital transformation, interim management

Digitalization: Optimization of business processes and project planning of new digitalization topics (Big Data, Predictive Analytics, AI,...)

IT Operations: SAP and Non-SAP Operations, SAP Delivery, SAP Outsourcing, SAP AMS, SAP CCoE, Cloud Management

Restructuring & Operational Excellence: Reduce costs, increase agility & quality
Innovation Management: Implementation of innovation management incl. related processes

Sourcing & Vendor Management: Development of sourcing strategies, implementation of outsourcing, management of service providers

Project & Portfolio Management: Successful execution and completion of critical projects incl. associated stakeholder and change management